

Now you can receive documents in digital format on-line by installing CLINICS application and enrolling (free of charge)

October 3, 2022

Travel Clinic

National Center for Global Health and Medicine

Advantages of receiving document(s) such as medical certificate in digital format on-line

- Time spent on postal delivery is eliminated.
- Hospital visits are no longer required to receive document(s) (Original document will be sent to you by post as a general rule).
- Document(s) can be checked even when you are outside Japan.
- Digital document(s) will be transmitted at no additional cost.



<How to start using CLINICS>

1. Install CLINICS application.
 2. Register required basic information and your credit card information.
 3. Click the button shown on the appointment screen.
 - * “再診コード / Saishin code (code required on the appointment screen)” will be provided by the staff at Travel Clinic counter.
 4. CLINICS application sends you notification when your digital medical document(s) such as health checkup results or laboratory results is/are available.
 5. Receive digital document(s) in PDF format through the application.
 - *Your initial password is your birth date in 8 digits (YYYYMMDD).
- ✧ Original printed document(s) will be delivered to your designated address in Japan by Japan Post in “Letter pack” at a fee of JPY370. Payment will be charged to your registered credit card. (Please let us know if you do not need to receive the original document by post.)
- ✧ Digital document(s) will be transmitted 5 or more business days after the examination(s). Please make sure to check when you receive notification from the application.
- ✧ CLINICS Support Desk (in Japanese only)
0120-13-1540 (Available between 9:00 and 18:00 on weekdays)

